

Cremations & Life Celebrations

Orillia and Midland's Family Owned Funeral Home



Dave, Sara, Henry, William and Arthur Carson

Robert J. Carson Funeral Directors Limited

L. Doolittle Chapel 54 Coldwater Street East PO Box 37 Orillia, Ontario L3V 6H2 (705) 326-3595 - Licence 559 J.H.-Lynn Chapel 290 First St. Midland, Ontario L4R 3N9 - (705) 526-6551 - Licence 291

> David MJ Carson BA/LFD – Chapel Manager / Owner <u>www.CarsonFuneralHomes.com</u> info@carsonfuneralhomes.com

Robert J. Carson Funeral Directors Limited

Carson Funeral Home remains 100% family owned, which is rare today in a very corporate industry. We are proud of this fact, and we believe that you will notice the difference in service, care, and price.

Consumer Information

At Carson Funeral Homes, we are committed to providing the highest quality of service to those families that we are privileged to serve, whether in advance planning, at time of need, or after the funeral service. We view our professional staff as the primary and most valuable asset we have.

We are confident the merchandise we provide represents the quality you would expect of Carson Funeral Homes, and we welcome comparisons with other providers. It is important to compare the total cost of services and merchandise to make an informed decision. Should any variations exist, feel free to discuss them with one of our funeral directors. The best way to get a sense of the cost of your services is to meet with a licensed funeral director and get an actual quotation. Working your way through an itemized price list can be confusing.

Our future, like our past, is based on the simple philosophy of dignified service and giving people what they want: Exceptional and compassionate care at reasonable prices. We look forward to serving you.

Mission Statement

As a leader in funeral service, we are dedicated to meeting the needs of the families we serve, providing superior pre-need, at-need and post need funeral service, merchandise, and pricing. Carson Funeral Homes is 100% owned by the Carson Family.

"The prime mission of Carson Funeral Homes – L. Doolittle Chapel, is to provide to everyone who calls upon us for assistance, the highest possible standard of funeral service care for a reasonable cost in a supportive and caring environment which best recognizes and utilizes all of our available resources."

Our Vision

That Carson Funeral Homes will be the envy of our competitors and the industry.

We will be the funeral home of choice for families, known for our sensitivity, integrity, creativity and value. We will set the standard for service quality and business practices by which funeral businesses measure themselves.

Promise to our Clients

Carson Funeral Homes is an organization of caring men and women dedicated to helping the families we serve deal with the realities of death.

Our goal is to help our families find a meaningful way to recognize a life and acknowledge a death. We encourage our families to talk to us about their needs. We promise we will listen. We promise we will give clear answers. Our families can count on us to follow their wishes, the way they want it.

The following information is intended to help provide a clearer understanding of the charges associated with our services. This list of services is not intended to be all encompassing; there are other services which we provide, and there are some services which you may not require. If you wish further information, please contact our Preplanning Centre for assistance.

Affiliated with: Chatterson Funeral Home & Cremation Services 404 Hurontario Street, Collingwood. Carruthers & Davidson Funeral Home 7313 Highway 26, Stayner and 509 River Road West, Wasaga Beach Affordable Cremation Service 404B Hurontario St. Collingwood. Simcoe Cremation Services 54B Coldwater Street East, Orillia.

Professional & Staff Services

Professional Consultation

Meeting with a licensed funeral director to provide expert advice on the options to meet your needs. May include consultation regarding the ceremony planning, scheduling and overseeing staff functions and administration of website. This charge requires Basic facilities . \$350.00

Co-ordination of activities, rites, and ceremonies.

Coordination of all the activities necessary to undertake the chosen rites and ceremonies. Co-ordination of the delivery of services and supplies as provided by Carson Funeral Homes as well as those provided by third party suppliers such as publication of notices, clergy/celebrants, coroner certificates, and flowers. Immediate Cremation \$150.00 Visitation, Funeral, Memorial, Celebration of Life \$450.00

Basic Facilities

The use of the common areas of the funeral home and property such as lobby, conference rooms, cloakrooms, washrooms and parking area by the family and their guests. Includes the overhead items needed to complete all task including telephone, cable, heat, hydro, website maintenance, 24hr reception of phone and answering service, donation taking, responding to enquiries from relatives and friends, and more.

\$200.00

Transport of Remains - Initial (requires General Service Vehicle) Transportation of the remains from one place to another, for example the hospital to the business, or the business to the cemetery or crematorium, a charge applies for each transportation request. \$375.00

Specialty Removal Surcharge (Between 5PM and 8AM, on holidays, weekends or	
from an Institution where 2 staff are required TBD at time)	\$200.00

Documentation – Permits, forms, etc.

Completion and filing of all documents necessary to carry out the services and supplies requested, including, but not limited to, death registration, burial permit, coroner's certificate for cremation, documentation necessary to ship the body out of the country. Provision of 10 Proofs of Death issued by Business Name (our proofs of death are usually accepted for most estate settlement purposes, but sometimes a provincial "Death Certificate" will be necessary and is available from the Office of the Registrar General) \$300.00

Facilities for preparation/embalming/shelter

Facilities used to prepare, embalm and or shelter the body.	\$200.00	
(This facility meets health and HWIN requirements) For periods beyond 2 days		
	\$100.00/Day	
Basic Preparation of Remains (requires Facilities for preparation/embalming/shelter)		
The preparation of the body for placement into the casket, including bathing, dressing and	the setting of facial	
features for identification or viewing without embalming.	\$225.00	
Professional Embalming of Remains (requires Basic preparation of remains)		
Embalming is the process of replacing blood and bodily fluids with chemical preservative	es. It is a process of	
sanitation, restoration and temporary preservation. Embalming is not legally required but	may be	
recommended to preserve the body between the time of death and the visitation or disposition of the deceased.		
Our professional funeral directors will make a recommendation based on the condition of the body and		
expected service needs.	\$475.00	
Specialty Preparation Surcharge (Infectious disease, autopsy, restoration, etc.)	\$100.00/Hour	
Removal of Pacemaker Implanted Device (For Cremation)	\$50.00	
Staff Services for Visitation		
Staff to coordinate and oversee the visitation (informal gathering)	\$125.00/Hour	
	\$120100,110m	
Facilities for Visitation - (requires Staff services for visitation)		
Designated facilities used for visitation.	\$125.00/Hour	

The organization and setup of visitation off funeral home premises, including arrangement of the casket

Visitation Set-up

and/or urn, placement of floral tributes or picture memory boards and including the use of all necessary equipment and vehicles. This does not include staff to attend and supervise during the time of visitation. \$500.00 **Staff Services for Ceremony** Staff to coordinate and oversee the ceremony or memorial service for up to 2 hours. \$400.00 Facilities for Ceremony - (requires Staff services for ceremony) Designated facilities used for the ceremony or memorial service for up to 2 hours. \$400.00 **Ceremony off site -** (requires Staff services for ceremony) Set-up of facilities other then funeral home (Church, hall, etc.) used for the ceremony or memorial service for up to 2 hours. \$400.00 Graveside Service / Interment of Cremated Remains / Witnessing of Cremation The organization and attendance by a Professional Funeral Director for A Graveside Service, Interment of Cremated Remains, or the Witnessing of Cremation. Weekdays only, between 9 - 4 o'clock. (Saturday surcharge \$200.00) \$ 300.00 **Funeral Coach** The use of this specialized vehicle includes the transportation of the casket from the funeral home to the cemetery/crematorium or to the church or other place of service within a 40km. radius for a three-hour period. \$425.00 **General Service Vehicle** – (may be chosen as alternative to funeral coach) Used for the transportation of the casket / cremation container to the crematorium, or the casket to the cemetery when selected. \$150.00 **Family Car** The use of this vehicle is for the transportation of family members to the funeral home or church for the funeral service and cemetery/crematorium within a 40km. radius for a three-hour period. \$At Cost **Pallbearer Limousine** The use of this vehicle is for the transportation of the pallbearers to the funeral home or church for the funeral service and cemetery/crematorium within a 40km. radius for a three-hour period. \$At Cost Clergy / Lead Car A Passenger vehicle provided for the transportation of the clergy to the funeral home, place of service, and as a lead of a funeral procession. This vehicle may also be used, should it be necessary, to attend and supervise the interment of cremated remains at a later date. \$250.00 **Transportation to Crematorium** Mileage to the closest crematorium (Innisvale Cemetery & Crematorium, Thornton, Ontario, Highway 400 & Innisvale Beach Road). Includes return of cremated remains to the funeral home at our own time. \$145.00 **Rush Cremation Fee** This is a Funeral Home Fee; thus, the paperwork will jump the queue as well as a dedicated return trip for cremated remains. The Crematorium will also have a fee to expedite the cremation process. This fee includes the return of the cremated remains to the funeral home, if required. \$300.00 Licensing & Professional Association Fee All funeral homes in the Province of Ontario are required to renew their Funeral Establishment License on a

yearly basis. The fee of doing so is calculated on each death registered the previous year. Our firm is also a member of Regional, Provincial, National, and International Associations in order to provide current information and practices to all families we are privileged to serve. \$35.00

Mileage

Additional transportation cost per Kilometre (beyond initial 40km radius)

\$2.25/km

Additional transportation cost, flat rate for service vehicle to	
G.T.A. Hospitals, Toronto	\$275.00
Royal Victoria Hospital, Barrie	\$115.00
Innisvale Cemetery & Crematorium	\$ 145.00

Vehicle Wait Time

If standing time is required at the destination, i.e. waiting while a reception takes place, funeral service, etc., beyond the original 3 hours. \$90.00/Hour

Audio / Video Equipment

Includes use of the P.A. and audio equipment and a technician for services	in the chapel as well as overflow
sound and video to additional rooms.	\$125.00

Professional Pallbearers

The use of organization and use of Professional Pallbearer to carry the casket, they will remain together and require the use of a pallbearer limousine (per pallbearer). \$125.00

Advanced Family Assistance Program

We understand that after the death of a loved one, families are often left with the onerous task of completing Canada Pension forms, insurance claims, health benefits, (reporting the death to employers, banks, trust companies etc.) at a time when these responsibilities can seem insurmountable. It is easy to justify putting these things aside until one feels strong enough to complete them. This often delays benefits to a surviving spouse or children, and we know it helps to have this completed in a timely manner. Includes 10 additional Funeral Director Proof of Death Certificates.

We will complete all forms required for:

Income Securities Program and the federal government related to Canada Pension and Old Age Security. As requested, we will:

- Complete the application form for Canada Pension Lump sum death benefit.
- Complete the spousal monthly benefit form.
- Complete children's benefit forms.
- Obtain and complete life insurance claimant forms.
- Obtain and complete employer health, life, and pension forms.
- Give notification and supply certificates of death to any bank, trust company, union.
- Deliver all forms once completed to their required locations. \$295.00

Spring Interment Fee

During the winter months, there are some local and rural cemeteries that do not open graves for burial. In this case, the interment must be postponed until the cemetery reopens in the spring; our staff are required to arrange for the storage of the casket and deceased until interment is available, as well as arrange for the interment once the cemetery has reopened. \$350.00

Refundable Deposit for holding of Cremated Remains

When human remains are to be cremated, a refundable deposit will be required to be paid. If the cremated remains are not claimed within one year of the cremation, the deposit may be used to inter the cremated remains in common ground. If the cremated remains are claimed before they are interred, the deposit will be refunded. \$350.00

Hair Dresser

Arranging for a Professional Hair Dresser to attend to the trimming and styling of the deceased hair, please have a recent photo and / or let us know how the deceased wore her hair recently. (Coloring available at an additional charge). \$50.00

Cemetery Grave Set-up (includes use of devise & grasses)

Small rural cemeteries do not have the necessary equipment to lower a casket into the grave when a burial vault has not been selected; in this instance, our staff must set up a devise to facilitate the lowering of the casket into the grave. \$400.00

Proof of Death Certificate

Before the business and legal issues of the estate can be pursued, it will be necessary to obtain certified copies of the death certificate. You can order them from the Funeral Director or directly from the Registrar of Vital Statistics in your area. It is always better to order a few more than what you think you will need. Most agencies will only accept certified death certificates and not photocopies.

In some cases, there may be a need to obtain a certified copy of the death certificate without a cause of death. These certificates are needed to transfer the title on a house, mobile home, and automobile or in some cases for court procedures. You should make this request when ordering the certified copies.

\$25.00/copy

Online Death Announcement & Messages of Condolence All families we service are listed on our website at <u>www.CarsonFuneralHomes.com</u> and when we assist with a newspaper death announcement, it will be placed there as well. If the family has bought in to us a photo, it will be placed with the announcement. These notices will be online for not less than 2 years. Family and friends will be able to send in messages of condolence, which will be printed for the informant. \$150.00

Holiday Surcharge

Coroner's Office Transfer Surcharge

Any event that takes place on a holiday will increase the cost of that item by 50%. For example, if you choose to have a visitation period on Canada Day or Family Day the visitation charges would increase from \$125/hr. to \$250/hr. This is because staff costs are effectively doubled during holidays.

Transfers in/out of the	8	nandatory staffing levels	\$150.00
Covid Surcharge - Cleaning Surcharge and extra staffing during pandemic. Covid Surcharge – Deep cleaning after chapel service during pandemic.		\$250.00/Hour \$250.00	
	Fur	neral Stationary	
Gravure-Craft			
Standard Register Book	(with 25 matching Ack	nowledgement Cards)	\$75.00
In-House Printing			
Custom color, 2 sided memorial cards, full color on one side only, black and white on second side.			
50	Cards	\$135.00	
100	Cards	\$210.00	
150	Cards	\$285.00	
200	Cards	\$360.00	
250	Cards	\$435.00	
300	Cards	\$510.00	
Catholic Praver Cards -	- includes one crucifix to	b be placed in casket (first 48)	\$75.00
Catholic Prayer Cards (\$5.00/8
Acknowledgement car	rds		
	ment Cards (Box of 25)		\$20.00
-	ment Cards (Box of 25)		\$35.00
Crucifix			\$25.00
Rosary			\$10.00

pg. 6

Thumbies Fingerprint Keepsakes

A unique and personal keepsake, fashioned in precious metal from a finger print of your loved one. Include 2 lines of engraving (10 characters each); Grand Charms and other options available.

Standard Size White or Yellow Gold Thumbie (no chain included)

\$900.00 Est. \$300.00 Est.

\$300.00

Standard Size Sterling Silver Thumbie (no chain included)

Prices are an estimate, value changes with the cost of Gold and Silver.

Current price available on Request.

Personalized Video Tribute

Tribute DVD

A compilation of family photographs and a selection of pre-recorded music digitally programmed onto a keepsake DVD

One song and a selection of up to 25 photographs	\$150.00
Additional copies of the keepsake tribute DVD	\$25.00
Live Stream of Service	
Using Funeral Home Equipment through YouTube	\$225.00
Projection of Tribute	
Carson Funeral Home produced Tribute	
Projection in the Chapel during the Funeral Service (Technician & Equipment)	\$200.00
Projection during time of visitation in suite or Chapel (Equipment Only)	Included
Family providing the Tribute	
Projection in the Chapel during the Funeral Service (Technician & Equipment)	\$300.00
Projection during time of visitation in suite or Chapel (Equipment Only)	\$150.00/day

Note: Tributes are played through a DVD Player and must be compatible with the equipment of Carson Funeral Homes. A DVD is to be provided to the Funeral Home the day prior to it being played.

Digital Video Recording of Funeral Service

All funeral services are digitally recorded for sound and video and retained on file, should a family wish to purchase a copy of the funeral service, at the time of the funeral or at a later date, it will be available.

	\$75.00
Additional Copies	\$10.00

Receptions

Use of china cups and saucers, and tea plates; provision of coffee and tea; sufficient staff to prepare and serve refreshments; use of linen tablecloths for serving coffee tables; food arranged and placed on buffet tables; the schedule below includes use of the reception room for 2 hours.

Mariposa Market Caterers

Appetizer Reception

Features served hot appetizers including broiled meatballs with mushroom cream or mushroom tomato sauce, bacon and cheddar (Traditional Quiche Loraine) quiche tartlets as well as a broccoli and cheddar quiche, mini pigs in a blanket served with plum sauce or honey mustard sauce. Cold appetizer trays include aged cheddar cheese and crackers, garden vegetables with herb dip, hand baked cookies and fancy pastries. Beverage selection includes freshly brewed regular and decaffeinated coffee, tea, and a chilled fresh fruit punch.

Luncheon Reception

Features a traditional selection of sandwiches including egg salad, roast beef, smoked ham, salmon, tuna, cajun chicken, pastrami, and more. Cold appetizer trays include aged cheddar cheese and crackers, garden vegetables with herb dip, hand baked cookies fancy pastries. Beverage selection includes freshly brewed regular and decaffeinated coffee, tea, and a chilled fresh fruit punch.

	Cost of Funeral Receptions	
Groups of	Appetizer Reception	Luncheon Reception
25	\$400.00	\$500.00
50	\$550.00	\$600.00
75	\$725.00	\$850.00
100	\$850.00	\$1100.00

Outside caterer surcharge

When our in-house caterer is not used, there will be an additional charge for use of the facilities for funeral receptions. This fee is for the use of china cups and saucers, tea plates and silver service; kitchen area for setup with refrigerator and microwave oven; sufficient staff to assist in the opening of the facility and clean up after reception has cleared; use of linen tablecloths for serving and coffee tables; and includes use of the reception centre for 2 hours. *Responsibility of outside caterer*; rinse all dishes and place in dishwasher; remove table linens and place in laundry bag, clear and remove all garbage from premises.

\$100.00

Caskets

We have a wide variety of caskets available from \$650.00 to \$15,000. This is just a sampling of what we can offer you (all caskets are suitable for cremation unless otherwise stated).

Monarch - Northern 955	\$5500.00
Two inch plank solid Mahogany with a high gloss finish, toast velvet interior	
Parham - Northern 658	\$3350.00
Solid Oak Gloss Finish Ivory Crepe Interior	
Embosed - Northern 70	\$1295.00
Cloth Covered (Blue-Grey) Fibre Board White Rayon Interior	
Carter - Northern 228M	\$1995.00
Solid Poplar Mahogany Gloss Finish Ivory Crepe Interior	
Delta - Northern 405	\$2150.00
Solid Pine Satin Finish Ivory Crepe Interior	
Woodward - Northern 527	\$1550.00
Solid Poplar, Natural Finish Linen Interior	
Antique Blue - Batesville 220682	\$2500.00
20 Gauge Steel Blue Crepe Interior (Not suitable for cremation)	
Carlton - Northern 33	\$2350.00
Ash Veneer Golden Gloss Finish Ivory Crepe Interior	
Antique - Northern 32	\$2650.00
Ash Veneer Antique Gloss Finish Ivory Crepe Interior	,
Eden - Northern 103	\$1550.00
Solid Poplar, Natural Finish Linen Interior	<i>+</i>
Cloth – Northern 60	\$850.00
	\$620.00

Rental Casket

The following casket is available for rent. The casket h	as been used before and may be used again.
Carlton Rental - Northern 33	\$1450.00

Cremation Casket / Container

Innisvale Basic	\$300.00
	\$500.00
Chipboard base with cardboard top. No Interior	
Eden - Northern 100	\$450.00
Solid Poplar, Natural Finish. No Interior	

Eden - Northern 102	\$650.00
Solid Poplar, Natural Finish Linen Interior	

Cremation Urns

(we have over 100 urns in stock, this is just a sample)	
Solitude Plain - Eckels 385 - Bronze	
Loon & Trees - Eckels 901LTR - Marble	\$895.00
Scattering Tube (Various) – Commemorate - Cardboard	\$95.00
Scattering Tube Keepsake - Commemorate - Cardboard	\$59.00
Winchester - Elite RWU330L - Solid Oak or Walnut, Clear, Rosewood, or Black Stain	\$450.00
Simcoe – Baltic Birch – Clear of Black Stain	\$190.00
Antique Journal – Eckels 5200 - Fiberglass	\$595.00
Rose - Eckels 204 - Cultured Marble	\$495.00
Reflections - Eckels 3MS550 - Bronze	\$5189.00
Maple Momento - Options 148330 - Sold Maple	\$464.00
Mason - Options 220317 - Cherry	\$635.00
Bradbury - Options 208692 - Pecan	\$550.00
Monarch Platinum - Commemerative CO-A129	\$550.00
Floral Etched - Commemerative CO-A124 - Brass	\$425.00
Floral Etched Keepsake - Commemerative CO-K124 - Brass	\$59.00
Saturn Chestnut - Commemerative CO-A126	\$450.00
Saturn Chestnut Keepsake - Commemerative CO-K126	\$59.00
Black Odyssey - Commemerative CO-A087	\$325.00
Black Odyssey Keepsake - Commemerative CO-K087	\$59.00
Infinity Pewter - Commemerative CO-A115	\$425.00
Infinity Pewter Keepsake - Commemerative CO-K115	\$59.00
Infinity Gold - Commemerative CO-A114	\$395.00
Infinity Gold Keepsake - Commemerative CO-K114	\$59.00
2 Piece Companion - Fabhaven - Cultured Marble	\$925.00

Urn/Keepsake Jewellery

Images with description and cost available upon request.

Burial Vaults

Wiltshire - Wyevale Concrete - Basic Burial Vault\$1250.00
Solid Concrete - Sealed Lid
Monticello - Wilbert - Standard Burial Vault\$1450.00
Interior Reinforced with Strentex
Venetian - Wilbert - Finest Single Reinforced Burial Vault\$1700.00
Cover and Base reinforced with high-impact ABS Marbelon.
Rich look of high polished Marble

Note: Additional Charges may apply on any burial vault for; Weekend & Holiday delivery and set-up \$200.00, or for out of area cemeteries.

Concrete Urn Vaults - Images with description and cost available upon request.

Disbursements

Disbursements are items arranged for and possibly paid for on your behalf by us. You are expected to pay for these items at the time the contract is entered into. The following are some items that are often identified as disbursements.

Coroner's fee – this is a fee charged by the coroner for issuing a certificate that allows cremation to take place. The fee is set by the Chief Coroner for Ontario.

Clergy honorarium – this is an amount paid to the clergy for their services. In some cases, the amount is set by the clergy, in others it is an amount to be determined by you.

Newspaper or radio notices – these are charges for death notices placed in newspapers or radio or other media outlets.

Municipal death registration fee – this is a fee charged by the local municipality to register the death. The fee is set by the municipality and may vary.

Payment, financing, and funding

We are proud to offer various payment, funding, and financing options to our clients.

Payment

Unless otherwise specified, payment is due within 10 days of signing the contract. Payment may be made by cash, or cheque. Interest will be charged at a rate of 2% compounded monthly which is equivalent to 26.9% per annum (APR).

Funding

For your convenience, we offer two funding options when prepaying services or supplies. When prepaying, you pay for the services and supplies today, and the money will be used to pay for the services and supplies when they are delivered at the time of death.

Trust: You may pay the money directly to us and we will place it in trust, where it will accrue interest until the contract is fulfilled (when the services and supplies are delivered) or the contract is cancelled.

Insurance: You may purchase an insurance contract where the proceeds of the insurance contract will be used to pay for the services or supplies at the time they are delivered, or the contract is cancelled.

Proudly Affiliated with the Following Providers

Carson Funeral Homes is proud to be affiliated with the following service providers.

Innisvale Cemetery & Crematorium 7551 Sideroad 5 Innisfil, ON L9S 3S1 (705) 722-3121

Guaranteed Price and Service



Thank you for the confidence you have placed in our firm. Should you have any further questions, please do not hesitate to contact us. Compare and the choice is clear; family does make a difference. We guarantee that our prices are the best in Orillia and Midland. If you should find that this is not the case, comparing apples to apples, we will beat any other written quotation by 10%.

Sincerely,

David MJ Carson

David MJ Carson BA/LFD - Chapel Manager